

# Security / Law Enforcement Division

Presentation to
California State Lottery Commission
March 22, 2012

## **Security / Law Enforcement Division**

#### **Legal Mandate:**

"to promote and ensure integrity, security, honesty and fairness of the operation and administration of the Lottery"

Government code §8880.38 (b)

## **Security / Law Enforcement Mission**

The mission of the Security / Law Enforcement Division:

To protect the assets of the California State Lottery, both human and fiscal, while ensuring the highest level of operational integrity, honesty, and fairness.



- Protecting our most valuable asset, our Lottery employees
  - Through effective and responsible Physical Security and Investigative Services, provide a safe and secure environment for employees and contractors
- Investigating Crimes Committed Against the Lottery
  - Preventing the redemption (cashing) of stolen tickets and investigating claims involving altered, forged, counterfeit or stolen tickets

- 3. Investigating Crimes Committed Against the Lottery
  - Robberies when Lottery products are stolen;
    - Part I offense, FBI Uniform Crime Reporting Program
  - Burglaries when Lottery products are stolen;
    - Part II offense, FBI Uniform Crime Reporting Program
  - Employee embezzlement when Lottery products are stolen;
    - Part I offense, FBI Uniform Crime Reporting Program

 Investigating Crimes Committed Against Our Players

- Players reporting stolen tickets
- Consumer Protection Programs, Retailer
   Compliance Program
- Providing responsive customer service to our players via 1-800-LOTTERY

- 5. Promoting the California State Lottery's public image by:
  - Ensuring the integrity, security, honesty, and fairness of the operation and administration of the Lottery
  - Underage Gaming (Minor Decoy) Enforcement Program

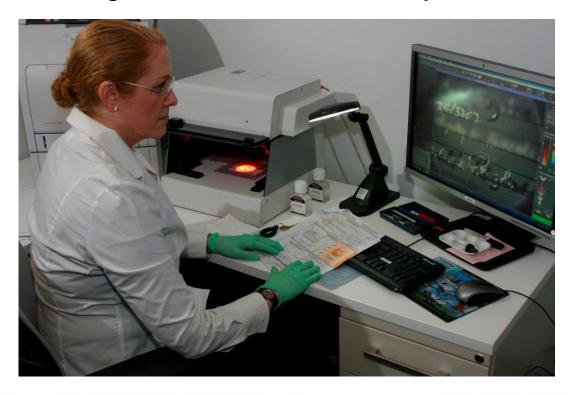
## **Division Organization**

- Draw Management
  - Responsible for all draw games, 365 days a year



## **Division Organization**

- Information Security Officer
  - Special Investigations and Gaming Security Unit Investigators and Crime Analysts



# **Division Organization**

Physical Security Unit

