



MEMORANDUM

To: California State Lottery Commission **Date:** August 15 , 2007

From: Joan M. Borucki
Director

Prepared By: Donald J. Currier, Chief Counsel
Legal Office

Subject: Item 9(e)- Approval of Amendments to Lottery Regulations
Concerning Claiming a Prize or Award

ISSUE

Should the California State Lottery Commission (Commission) adopt amendments to the California Lottery Regulations to clarify the requirements for claiming a prize or award?

RECOMMENDATION

California State Lottery (Lottery) staff recommends that the Commission adopt the proposed amendment. The proposed change addresses the problem of the regulations requiring a document for claiming a prize at the Lottery which is not actually required.

BACKGROUND

The primary purpose for the amendment to the language of the Lottery regulations concerning claiming a prize or award is to delete reference to a document as being required to claim a prize or award at the Lottery when it is not actually required, thus causing confusion among our claimants.

Currently, the language in the Lottery regulations require that a claimant who wants to claim a prize of \$599 or less at the Lottery must "complete the information required on the back of the ticket and submit it with a completed claim form." In practice, only the back of the ticket must be filled out and there is no requirement for a claim form to claim this prize.

DISCUSSION

The current Lottery regulations require that a claimant who wants to claim a prize or award of \$599 or less at the Lottery must complete the information on the back of the ticket as well as a claim form. When claiming a prize or award of \$599 or less at a Lottery retailer the only requirement is that the player completes the information on the back of the ticket. There is no mention of a claim form needed.

However, when the claimant wants to claim a prize of \$600 or more, the claim can only be filed at the Lottery and a claim form must be filed with the claim.

The regulations are incorrect in requiring the claim form for claims of \$599 or less and this causes confusion when claimants insist that they must fill out a claim form in order to have their claim processed by the Lottery. Removing this language will alleviate the confusion of our players and conform to the processes that are being followed currently in the Lottery offices.

[Click here for proposed Lottery regulations amendment.](#)